



## ***Calling the Police Department after-hours***

### ***Greetings Long Beach Residents:***

The Long Beach Police Department general office hours for our office support staff is Monday-Friday 8am till 4pm and every Saturday 7am-3pm. On Sundays, Holidays, and after 4pm weekly we do not have staff answering the phones at the Town Hall. Our after-hour phone calls will roll over to the 911 dispatch center.

In recent months the LaPorte County E911 Regional Dispatch center has been receiving a large number of phones calls from our residents after hours related to general Long Beach questions. Many of these calls are reference trash / recycling pick-up or questions for the Clerk's office. The dispatchers are unable to answer many of these questions and it also takes them away from their primary task of answering "911 emergency calls".

We encourage you to call after hours to our primary phone number of 219-874-4243 if you have a Law Enforcement request. For example, a complaint of a loud party in your neighborhood, a tree across the roadway, or to report an item stolen. Crimes in progress (fights), accidents, injury, or other emergencies you should call "911" immediately to summon emergency first responders. We also monitor our email daily and can answer your general questions through email. Our Administrative Assistant Renee can be reached at [dispatch@lbpdin.com](mailto:dispatch@lbpdin.com) or Chief Mark Swistek at [chief@lbpdin.com](mailto:chief@lbpdin.com)

Please assist us by limiting the number of phone calls after hours to the E911 center by waiting to ask general town questions during our normal business hours. Or visit our Town website where much of this information can be found. For example: the below information related to trash and recycling pick-up is posted on the website. Thank you again and we appreciate your assistance.

### **RECYCLING PICK-UP INFO**

Recycling service is managed and provided by LaPorte County Solid Waste. If they miss a pick-up, or for any recycling issues, please call them at 1-800-483-7700 to resolve the issue. Recycling is generally picked up every other Tuesday.

### **GARBAGE PICK-UP INFO**

Garbage is generally picked up every Monday. If your refuse/trash/garbage has been missed by Republic Services, please leave your totter at the street and call Long Beach Town Hall at 219-874-6616 or 219-871-7201 no later than 10:00 AM the following morning so the Town can schedule a pick up for you. If a holiday falls on a Monday, garbage will be picked up the following day.

Yours in Public Service:

*Mark J. Swistek*

Chief Marshal Mark J. Swistek